

CALLER ON 1-3-89 SAID CHANNEL 15 WAS SOME INTERFERENCE ON TOLD HER WE HAD A FILTER THAT WOULD HELP TRIED TO MAKE AN APPOINTMENT SHE SAID TO WAIT SHE WOULD CALL HAVE TRIED ON 2-2-89 did not get an answer TRIED AGAIN ON 2-7-89 NO ANSWER CALLED AGAIN ON 2-20-89 AT 4:05 P.M. MADE AN APPOINTMENT FOR 2-21-89 AT 4:30 P.M. PUT ON FILTER IMPROVED RECEPTION VERY MUCH.

channel 6 again and were not responsible for interference on radios, TV's, tape players ect."

People are being out money to see why their TV's and radios are not working right. People do not know why their having these electrical difficulties the past month or so, we hope this letter will let you know what is going on. As you read this letter please support this effort to solve this problem.

Many items and necessary equipment is being effected in our households and bussinesses. TV's, radios, telephones, computers, and stereo systems. Tape players play the radio signals with the tape. Any electrical or battery operated playing instruments with speakers receive the radio station signals, burgular alarm system, and baby monitors also receive the radio station signals.

If your receiving the radio station signals on your TV, it will be blocked out, snowy with static, or a blank picture. On your stereo systems and radios you will frequently receive only KOKS radio signals or it will blend in with the station your wanting to listen to.

Many people are confined to their homes due to illness or age, also many young children enjoy regular programing or items for enjoyment and entertainment.

We are not trying to put the KOKS FM radio station out of business, we are just wanting their radio signals not to interfere with our necessary household and business items.

We have tried for over a month to get these problems solved. The radio station seems to think everything is okey, but we need to let the station know these problems exist.

These letters will be sent to necessary offices so we can get help for the people receiving this radio interference. The only way we can stop this is by joining together and letting them know what is happening to the public at large. It is not right for anyone to monopolize or dictate the airways.

Please support your rights by mailing this letter to: Dorris Smith
Rt. 6 Box 260
Poplar Bluff, Mo. 63901
further information call 686-3300

Please circle any items below that are effected. If an item is not listed please write in the items.

- TV's
- Radios
- Telephones
- Computers
- Stereo systems
- Tape players
- Musical instruments with speakers
- Burgular alarm systems
- Intercom systems
- Baby monitors

785-4270

Sincerely,
From the people who know what the problem is but need help to solve it

YOUR SIGNATURE Lona M. Hunter
DATE 4/4/88
ADDRESS Rt. #6 Box 47P
Poplar Bluff, Mo. 63901

(65)

I feel free to send any additional comments along with this letter.

Mess up radio and stereo and VCR's. I've had a hard time a month and in very upset with the results of your broadcasting. See if you can't resolve this ASAP. It sure is disgusting. We also want NBC-TV channel 6 and

(65)

CALLED ON 2-16-89 AT 2: P.M. SAID HAVING TROUBLE WITH CHANNELS 6,8,12
MADE AN APPOINTMENT FOR 2-21-89 AT 1:30 P.M. WENT TO THE HOME RPT.FILTER
ON TV IMPROVED RECEPTION ON ALL CHANNELS.

... from. and starts again during the morning hours. This
is only temporary, they are going to 24 hour broadcasting 100,000. watts very soon. NOW 24 HRS.

We have been told by the KOKS radio station "We will be staying on the air, everything will stay like it is and you might as well get use to it. You will never be able to pick up channel 6 again and were not responsible for interference on radios, TV's, tape players ect."

People are being out money to see why their TV's and radios are not working right. People do not know why their having these electrical difficulties the past month or so, we hope this letter will let you know what is going on. As you read this letter please support this effort to solve this problem.

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If your receiving the radio station signals on your TV, it will be blocked out, snowy with static, or a blank picture. On your stereo systems and radios you will frequently receive only KOKS radio signals or it will blend in with the station your wanting to listen to.

Many people are confined to their homes due to illness or age, also many young children do not enjoy regular programing or items for enjoyment and entertainment.

We are not trying to put the KOKS FM radio station out of business, we are just wanting to receive clear radio signals, not to interfere with our necessary household and business items.

We have tried for over a month to get these problems solved. The radio station seems to work but everything is okey, but we need to let the station know these problems exist.

These letters will be sent to necessary offices so we can get help for the people receiving this radio interference. The only way we can stop this is by joining together and letting them know what is happening to the public at large. It is not right for anyone to monopolize or dictate the airways.

Please support your rights by mailing this letter to: Dorris Smith
Rt. 6 Box 260
Poplar Bluff, Mo. 63901
Further information call 686-3300

Do you have a booster? YES or NO

Please circle any items below that are effected. If an item is not listed please write the items.

- 12, 15 Tape players
 Musical instruments with speakers
 Radios
 Burgular alarm systems
 Intercom systems
 Stereo systems
 Baby monitors
 Satelites

Sincerely,
From the people who
know what the problem is
but need help to solve it

YOUR SIGNATURE Mrs. Ann J. Gray
DATE 12-13-88
ADDRESS Rt 6 Box 225K
Poplar Bluff Mo 63901
phone 785-6977

Please feel free to send any additional comments with this letter.

Want NBC and ABC.

CALLER CALLED ON 2-16-89 AT 1:15 P.M. WAS TOLD CHANNEL 12 HAD SOME WHITE STREAKS
CHANNEL 6 WAS OUT MADE AN APPOINTMENT TO VISIT HER HOME ON 2-20-89 AT 2:P.M.
PUT A FILTER ON TV CLEARED UP CHANNEL 12 .

... some music is picked up on it during the
daytime hours.

The radio station shuts down at 6:00 p.m. and starts again during the morning hours. This is only temporary, they are going to 24 hour broadcasting 100,000. watts very soon. NOW 24 HRS.

We have been told by the KOKS radio station "We will be staying on the air, everything will stay like it is and you might as well get use to it. You will never be able to pick up channel 6 again and were not responsible for interference on radios, TV's, tape players ect."

People are being out money to see why their TV's and radios are not working right. People do not know why their having these electrical difficulties the past month or so, we hope this letter will let you know what is going on. As you read this letter please support this effort to solve this problem.

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Many people are confined to their homes due to illness or age, also many young children and enjoy regular programing or items for enjoyment and entertainment.

We are not trying to put the KOKS FM radio station out of business, we are just wanting their radio signals not to interfere with our necessary household and business items.

We have tried for over a month to get these problems solved. The radio station seems to think everything is okey, but we need to let the station know these problems exist.

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Poplar Bluff, Mo. 63901
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Do you have a booster? YES or NO

Please circle any items below that are effected. If an item is not listed please write the items.

- 6, 8, 15 Tape players
- 10 Musical instruments with speakers
- 11 Telephones Burgular alarm systems
- 12 Computers Intercom systems
- 13 Stereo systems Baby monitors
- 14 Satelites

Sincerely,
From the people who know what the problem is but need help to solve it

Please feel free to send any additional comments along with this letter.

YOUR SIGNATURE Aileen Pinehart
DATE 12/16/88
ADDRESS Route 6, Box 260
phone 785-4455

(67)
(67)

WENT TO THIS HOME INSTALLED A FILTER RECEPTION VERY MUCH IMPROVED.

Most people in this area cannot receive channels 6, 15, or 8 during the day due to the radio programing of KOKS. Channel 12 is weak and some music is picked up on it during the daytime hours.

The radio station shuts down at 6:00 p.m. and starts again during the morning hours. This is only temporary, they are going to 24 hour broadcasting 100,000. watts very soon.

We have been told by the KOKS radio station "We will be staying on the air, everything will stay like it is and you might as well get use to it. You will never be able to pick up channel 6 again and were not responsible for interference on radios, TV's, tape players ect."

People are being out money to see why their TV's and radios are not working right. People do not know why their having these electrical difficulties the past month or so, we hope this letter will let you know what is going on. As you read this letter please support this effort to solve this problem.

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Many people are confined to their homes due to illness or age, also many young children cannot enjoy regular programing or items for enjoyment and entertainment.

We are not trying to put the KOKS FM radio station out of business, we are just wanting their radio signals not to interfere with our necessary household and business items.

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No Booster

Please circle any items below that are effected. If an item is not listed please write in the items.

- V's
- radios
- telephones
- computers
- tereo systems
- Tape players
- Musical instruments with speakers
- Burgular alarm systems
- Intercom systems
- Baby monitors

Sincerely,
From the people who know what the problem is but need help to solve it

-mission

PS: Please feel free to send any additional comments along with this letter.

YOUR SIGNATURE *Clara Freeman*
DATE *12-10-88*
ADDRESS *RT. 10* (68)
Poplar Bluff, Mo. 63901

Called FCC 12-2-88 to complain they said was third call that day about the station

Clara Freeman (68)

KOKS-FM
Poplar Bluff, Missouri
February 17, 1989

APPOINTMENTS PENDING

(69)

Appointment for Sat - 2-24-89;
in the afternoon

... interference on radios, TV's, tape players ect."

People are being out money to see why their TV's and radios are not working right. People not know why their having these electrical difficulties the past month or so, we hope this letter will let you know what is going on. As you read this letter please support this effort solve this problem.

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If your receiving the radio station signals on your TV, it will be blocked out, snowy with static, or a blank picture. On your stereo systems and radios you will frequently receive only weak radio signals or it will blend in with the station your wanting to listen to.

Many people are confined to their homes due to illness or age, also many young children not enjoy regular programing or items for enjoyment and entertainment.

We are not trying to put the KOKS FM radio station out of business, we are just wanting radio signals not to interfere with our necessary household and business items.

We have tried for over a month to get these problems solved. The radio station seems to think everything is okay, but we need to let the station know these problems exist.

These letters will be sent to necessary offices so we can get help for the people living this radio interference. The only way we can stop this is by joining together and letting them know what is happening to the public at large. It is not right for anyone to police or dictate the airways.

Please support your rights by mailing this letter to: Dorris Smith
Rt. 6 Box 260
Poplar Bluff, Mo. 63901
Further information call 686-3300

NO Boosta

Please circle any items below that are effected. If an item is not listed please write in the items.

- Tape players
- Musical instruments with speakers
- Burgular alarm systems
- Intercom systems
- Baby monitors
- S. DISH

Sincerely,
From the people who know what the problem is but need help to solve it

YOUR SIGNATURE [Signature]
DATE 12-11-88
ADDRESS PO BOX 237 AA
POPLAR BLUFF

70

Please feel free to send any additional comments with this letter.

HAVE AN APT. BUILDING ON TOWER RD. MY RENTERS ARE COMPLAINING TERRIBLY OVER THIS. IF I LOOSE MY INCOME BECAUSE OF THIS I WILL TAKE THEM TO COURT!

Channel 12
 " 6.
 Appointment at 1: P.M. 2-23-89.

letter will let you know what is going on. As you read this letter please support this effort to solve this problem.

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 Rt. 6 Box 260
 Poplar Bluff, Mo. 63901
 further information call 686-3300

Do you have a booster? YES or NO

Please circle any items below that are effected. If an item is not listed please write the items.

- 6, 8, 12, 15 Tape players
- radios Musical instruments with speakers
- telephones Burgular alarm systems
- computers Intercom systems
- stereo systems Baby monitors
- R's, Satelites

Please feel free to send any additional comments along with this letter.

Sincerely,
 From the people who know what the problem is but need help to solve it

Whispering Oaks Banding Home
 YOUR SIGNATURE
 DATE 12-17-88
 ADDRESS Rt 6 Box 51 B (71)
 Poplar Bluff Mo,
 phone 785-1897

117 Nov 11

CALLED ON 1-3-89 NO ANSWER , CALLED ON 1-4-89 TALKED TO HER
AND SET AN APPOINTMENT FOR 1-7-89 WENT TO HER HOME NO ANSWER
HOME HAVE CALLED ON 1-9-89 NO ANSWER, 1-18-89 NO ANSWER
TRIED AGAIN ON 2-7-89 STILL UNABLE TO CONTACT HER WILL TRY

THIS SAT. 2-11-89 HOPE I WILL MAKE CONTACT THEN IF WILL KEEP TRYING

*Called on 2-20-89 at 4:00 PM NO ANSWER
Called on 2-20-89 at 6:45 PM " "*

(16) THUR, any thing

anytime hours.

The radio station shu
s only temporary, they ar

We have been told by
ill stay like it is and y
hannel 6 again and were n

People are being out
o not know why their havi
etter will let you know w
o solve this problem.

*Appointment on 2-23-89
after 4: P.M.*

ing hours. This
oon. Now 24 hrs.

, everything
le to pick up
players ect."

ig right. People
, we hope this
support this effort

Many items and necessary equipment is being effected in our households and bussinesses.
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We have tried for over a month to get these problems solved. The radio station seems to
think everything is okey, but we need to let the station know these problems exist.

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receiving this radio interference. The only way we can stop this is by joining together and
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Rt. 6 Box 260
Poplar Bluff, Mo. 63901
further information call 686-3300

Please circle any items below that are effected. If an item is not listed please write
the items.

- Radios
- Telephones
- Computers
- Stereo systems
- Tape players
- Musical instruments with speakers
- Burgular alarm systems
- Intercom systems
- Baby monitors

Sincerely,
From the people who
know what the problem is
but need help to solve it

YOUR SIGNATURE *Zavonne R. White*
DATE *12-1-88*
ADDRESS *P.O. Box 537 P.B. Mo 63901* (72)

So feel free to send any additional comments
long with this letter.

586-2983

(72)

KOKS-FM
Poplar Bluff, Missouri
February 17, 1989

MISCELLANEOUS

173

73

Mr. Dunne look at these 2
Petitions there are things circled on the
Petitions that each one said they did
not circle. some one circled them.

I have showed them to Janet Brown
Our attorney here in Poslar Bluff.
she said could be helpful.

CALLED ON 2-16-89 AT 1:10 P.M. NO ANSWER CALLED AGAIN ON 2-20-89 AT
 9:45 A.M. NO ANSWER CALLED AGAIN ON 2-20-89 at 1:30 P.M. MADE AN
 APPOINTMENT TO VISIT THE HOME AT 2:P.M. WENT TO HOME BRENDA McKNIGHT
 WAS HOME TRIED THE TV COULD NOT FIND ANY INTERFERENCE SO MRS McKNIGHT
 ASKED ME TO CALL HER HUSBAND THAT NIGHT AS HE HAD FILLED OUT THE PETITION
 I CALLED THAT NIGHT AT 6:15 P.M. TALKED TO MR. McKNIGHT HE SAID SOME
 TIME HE FOUND INTERFERENCE ON THE CANANIDAN CHANNEL NOT MUCH NOT OFTEN
 NOT ENOUGH TO BOTHER WITH I ASKED HIM ABOUT WHERE HE HAD CIRCLED CHANNELS
 6,8,12,15, ON THE PETITION HE SAID HE DID NOT CIRCLE THAT ON THE PETITION
 SINCE HE DID NOT HAVE AN ANTENNA AND THES CHANNELS YOU RECIEVE ON AN ANTENNA
 THE ONLY THING HE CIRCLED WAS TELEPHONES, SATELITES.

Many items and neccessary equipment is being effected in our households and bussinesses.
 TV's, radios, telephones, computers, and stereo systems. Tape players play the radio signals
 with the tape. Any electrical or battery operated playing instruments with speakers receive
 the radio station signals, burgular alarm system, and baby monitors also receive the radio
 station signals.

If your receiving the radio station signals on your TV, it will be blocked out, snowy with
 static, or a blank picture. On your stereo systems and radios you will frequently receive only
 KOKS radio signals or it will blend in with the station your wanting to listen to.

Many people are confined to their homes due to illness or age, also many young children
 enjoy regular programing or items for enjoyment and entertainment.

We are not trying to put the KOKS FM radio station out of business, we are just wanting
 their radio signals not to interfere with our necessary household and business items.

We have tried for over a month to get these problems solved. The radio station seems to
 think everything is okey, but we need to let the station know these problems exist.

These letters will be sent to necessary offices so we can get help for the people
 receiving this radio interference. The only way we can stop this is by joining together and
 letting them know what is happening to the public at large. It is not right for anyone to
 monopolize or dictate the airways.

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 Rt. 6 Box 260
 Poplar Bluff, Mo. 63901
 further information call 686-3300

Do you have a booster? YES or NO

Please circle any items below that are effected. If an item is not listed please write
 the items.

- 's 6, 8, 12, 15
- Tape players
- radios
- Musical instruments with speakers
- telephones
- Burgular alarm systems
- computers
- Intercom systems
- stereo systems
- Baby monitors
- 's
- Satalites

Sincerely,
 From the people who
 know what the problem is
 but need help to solve it

feel free to send any additional comments
 along with this letter.

YOUR SIGNATURE David & Brenda McKnight
 DATE 12-14-88
 ADDRESS Rt 10 Box 420
Poplar Bluff, Mo. 63901
 phone 686-4659

75

CALLED ON 2-16-89 AT 1:07 P.M. NO ANSWER. CALLED ON 2-16-89 AT 7:15 P.M.
 TALKED TO BARBARA L. GREEN SHE SAID SHE DID NOT HAVE ANY INTERFERENCE
 NEVER HAD, I ASKED HER ABOUT THE PETITION SHE HAD SIGNED AND WHY SHE HAD
 CIRCLED TV'S 6,8 AND ALSO RADIOS AND ANSWERED NO TO THE QUESTION DO YOU
 HAVE A BOOSTER AND SHE SAID SHE DID NOT CIRCLE ANY THING ON THE PETITION
 THE ONLY THING SHE DID WAS SIGN THE PETITION. I TOLD HER THAT I WOULD HAVE
 TO WRITE ALL OF THIS TO THE FCC AND SHE SAID SHE WOULD TELL THE FCC THE SAME
 THING SHE HAD TOLD ME.

Many items and necessary equipment is being effected in our households and bussinesses.
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- 10 Musical instruments with speakers
- ephones Burgular alarm systems
- puters Intercom systems
- ereo systems Baby monitors
- 's Satelites

Sincerely,
 From the people who
 know what the problem is
 but need help to solve it

YOUR SIGNATURE Barbara L Green
 DATE 12-13-89
 ADDRESS PO Box 1503 (76)
P. B. Mo
 phone 686-6265

Feel free to send any additional comments
 with this letter.

HOME ON 2-22-89 AT 12:30 P.M. WENT TO THE HOME THEY
WOULD NOT MOVE THE TV SO THAT A FILTER COULD BE INSTALLED
MR. DEMENT SAID FOR US NOT TO RETURN TO HIS HOME ANYMORE
HE WOULD SEE US IN COURT. MR. DEMENT WAS VERY HOSTILE

... we will be staying on the air, everything
... like it is and you might as well get use to it. You will never be able to pick up
channel 6 again and were not responsible for interference on radios, TV's, tape players ect."

People are being out money to see why their TV's and radios are not working right. People
do not know why their having these electrical difficulties the past month or so, we hope this
letter will let you know what is going on. As you read this letter please support this effort
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Musical instruments with speakers
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's Satelites

Sincerely,
From the people who
know what the problem is
but need help to solve it

Please feel free to send any additional comments
with this letter.

YOUR SIGNATURE Ann Dement
DATE 12-16-88
ADDRESS Rt. 1- Box 267 (78)
Williamsville, Mo. 63967
phone 785-6866

(So. Willow)

CALLER ON 2-16-89 AT 1:20 P.M. NO ANSWER CALLED THAT NIGHT AT 7:30 P.M.
TALKED TO MR. ARNOLD HE SAID HE HAD NOT NOTICED ANY INTERFERENCE AND THAT
HIS WIFE WAS IN ST LOUIS AND HE DID NOT KNOW WHEN SHE WOULD RETURN CALLED
AGAIN ON 2-20-89 AT 6:20 P.M. WAS TOLD HIS WIFE WAS STILL IN ST LOUIS AND
HE DID NOT KNOW WHEN SHE WOULD RETURN.

----- down at 0:00 p.m. and starts again during the morning hours. This
is only temporary, they are going to 24 hour broadcasting 100,000. watts very soon. NOW 24 HRS.

We have been told by the KOKS radio station "We will be staying on the air, everything
will stay like it is and you might as well get use to it. You will never be able to pick up
channel 6 again and were not responsible for interference on radios, TV's, tape players ect."

People are being out money to see why their TV's and radios are not working right. People
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the radio station signals, burgular alarm system, and baby monitors also receive the radio
tation signals.

If your receiving the radio station signals on your TV, it will be blocked out, snowy with
static, or a blank picture. On your stereo systems and radios you will frequently receive only
OKS radio signals or it will blend in with the station your wanting to listen to.

Many people are confined to their homes due to illness or age, also many young children
enjoy regular programing or items for enjoyment and entertainment.

We are not trying to put the KOKS FM radio station out of business, we are just wanting
their radio signals, not to interfere with our necessary household and business items.

We have tried for over a month to get these problems solved. The radio station seems to
think everything is okey, but we need to let the station know these problems exist.

These letters will be sent to necessary offices so we can get help for the people
receiving this radio interference. The only way we can stop this is by joining together and
letting them know what is happening to the public at large. It is not right for anyone to
monopolize or dictate the airways.

Please support your rights by mailing this letter to: Dorris Smith
Rt. 6 Box 260

Do you have a booster? YES or NO

Poplar Bluff, Mo. 63901
further information call 686-3300

Please circle any items below that are effected. If an item is not listed please write
the items.

6, 8, 12, 15 Tape players
 Musical instruments with speakers
 Burgular alarm systems
 Intercom systems
 Baby monitors
 Satellites

Sincerely,
From the people who
know what the problem is
but need help to solve it

Please feel free to send any additional comments
with this letter.

YOUR SIGNATURE Stella Arnold
DATE 12-16-88
ADDRESS Rt 6 Box 5408 (79)
Poplar Bluff Mo
phone 785-1582

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON, D.C. 20554

MAR 29 1989

IN REPLY REFER TO:

8920-RLS

Don Stewart
Calgary Educational Broadcasting Network
Radio Station KOKS(FM)
Box 236
Dudley, MO 63936

mmB
Ex.20

In re: KOKS(FM), Poplar Bluff, MO
Calgary Educational
Broadcasting Network
BLED-880906KB

Dear Mr. Stewart:

This is in reference to the above-captioned KOKS(FM) license granted January 4, 1989 and to the 698 interference complaints filed with the Commission's Kansas City, Missouri Field Office (FOB). This case has been referred by FOB to the Mass Media Bureau's FM Branch on March 15, 1989. KOKS(FM) was granted Program Test Authority on September 27, 1988. It appears that objectionable blanketing interference continues to be caused to people in the Poplar Bluff, Missouri area by the operation of KOKS(FM).

Section 73.318 of the Commission's Rules states, in pertinent part, that licensees must satisfy all complaints of blanketing interference which are received by the station during a one year period. The period begins with the commencement of program tests (September 27, 1988). Resolution of complaints shall be at no cost to the complainant. These requirements specifically do not include interference complaints resulting from malfunctioning or mistuned receivers, improperly installed antenna systems, or the use of high gain antennas or antenna booster amplifiers. Mobile receivers and non-RF devices such as tape recorders or hi-fi amplifiers (phonographs) are also excluded. For your station the blanketing contour extends 2.45 miles in the major lobe. Since you are employing a directional antenna, your blanketing contour may vary based on the directional antenna pattern.

Accordingly, KOKS(FM) must submit a detailed report within 45 days from the date of this letter. This report is to address the steps taken to resolve all interference complaints received to date for which KOKS(FM) is responsible under the Commission's Rules. The following information should be supplied for each complaint listed on the enclosed attachment:

1. What type of interference was reported.
2. Whether or not the interference was in the blanketing area.
3. The dates and description of the assistance provided by KOKS(FM).
4. Whether or not the interference has been resolved.

DATE
RECEIVED
DISTRIBUTION
DISTRIBUTION
DISTRIBUTION

FEDERAL COMMUNICATIONS COMMISSION

Docket No. 92-122 Exhibit No. MMB20

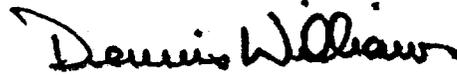
Presented by MMB
Identified 11/12/92

Disposition: Received 11/12/92
Rejected

Reporter B. Lord
Date

The report should also contain a map showing KOKS(FM)'s transmitter site, the blanketing contour (115 dBu) and the homes of all complainants plotted on it. In addition, KOKS(FM) is required to file with the Commission two progress reports. The first progress report will be filed 15 days from the date of this letter and the second progress report will be filed 30 days from the date of this letter. The first progress report should contain the map showing KOKS(FM)'s transmitter site with the blanketing contour plotted on it. These reports are required to keep the Commission informed of KOKS(FM)'s progress in resolving the objectionable interference.

Sincerely,



Dennis Williams
Chief, FM Branch
Audio Services Division
Mass Media Bureau

cc: May & Dunne
Jean Hillis
Dorris Smith

Attachments